

Update on AmeriServ Financial, Inc. Coronavirus (COVID-19) Response:

Your health and safety continue to be our highest priority as we monitor the coronavirus outbreak.

As an organization designated as an essential business, our primary goal is to continue providing our customers with access to banking services while doing everything we can to minimize the risk of infection to our customers and employees.

The following information and any subsequent updates can also be found at ameriserv.com.

Your Local AmeriServ Bank Branch

Effective Monday, March 23, 2020, all AmeriServ Bank lobbies will temporarily close. All AmeriServ Bank office drive-thru facilities will remain open and maintain normal business hours.

- A “walk-up” teller window will be available at the AmeriServ Downtown location for those who do not have vehicle access and reside within the immediate Downtown Johnstown area. To access the window, customers must use the Franklin Street entrance.
- Customers needing to meet with a banker, open an account, apply for a loan, access a safe deposit box or for general assistance may call 1-800-837-2265 to schedule an appointment.
- Customers wishing to inquire about a consumer loan or mortgage can do so at ameriserv.com.
- Customers with financial services-related questions are asked to call 814-533-5129; customers wishing to speak with a trust or wealth management representative may call 814-533-5338.
- We are temporarily limiting the operations of the bank to protect the health and safety of our customers and employees. Regardless of our operating conditions, your money is insured by the FDIC. Deposits with FDIC-insured banks, like AmeriServ, will continue to be protected.

Your Account, at Your Service

We encourage you to leverage all of the available AmeriServ products and services for self-service banking and 24/7 account access through our mobile, online and telephone banking services.

- Online and Mobile Banking – check your balance, deposit checks, pay bills, transfer funds.
- Online Account Opening – open a checking or savings account online.
- ATMS – our conveniently located ATMs are available and provide convenient access to cash.

We Are Your Bank

We recognize that you may encounter financial hardships as a result of illness or business interruption. If you are affected by coronavirus, contact us at 1-800-837-2265. You may be eligible for loan payment relief. Customers with AmeriServ certificates of deposit may be eligible for early withdrawal penalty waivers.

Avoid Coronavirus Scams

AmeriServ will never contact you to request personal information such as full Social Security numbers, account numbers or passwords.

We are committed to being your community bank and will continue to monitor the situation as it evolves. Thank you for your business and understanding as we work to keep everyone safe.