

AmeriServ Financial, Inc. Continues to Monitor the Coronavirus

Your health and safety are our highest priority and we continue to monitor the coronavirus outbreak around the globe and within our region. As more information becomes available regarding the coronavirus, AmeriServ recognizes that some of our customers may be impacted by this global outbreak. As a community bank, we are committed to protecting the safety and well-being of our customers, our employees and the communities we serve. It is for this reason that we have begun to implement measures to assist those who may experience financial difficulties as a result of this pandemic and are doing everything we can to avoid disruptions of service to our customers.

We encourage you to leverage all of the available AmeriServ products and services for self-service banking and 24/7 account access through our mobile, online and telephone banking services. Through these channels, you can check balances, transfer funds, deposit checks and find the nearest ATM. More information can also be found at www.ameriserv.com about other online options such as AmeriServ Online Account Opening and AmeriServ Bill Pay. If you are not enrolled in Online or Mobile Banking and need assistance in doing so, more information can be found on our website or by calling our Customer Service Center at 1-800-837-2265.

If you would like to register for online banking, [click here](#).

We are aware of a number of confirmed cases in Pennsylvania and Maryland. With this in mind, we are taking a number of precautionary measures to limit exposure and minimize risk to this global pandemic. We have activated our company-wide pandemic plan that is designed to prevent any service disruptions due to impacts associated with the coronavirus including remote access capabilities, alternate work scenarios for our employees and continuity plans for company operations.

Additionally, as a means of further protecting the health and safety of our employees and customers, we have enacted business travel restrictions for all AmeriServ staff. We have also developed an employee education portal where they can go to find health and wellness information and answers to frequently asked questions including prevention tips from the Center for Disease Control.

While we cannot predict what course the coronavirus will take during the next few days or even weeks, we remain committed to being your community bank. We will continue to do everything we can to provide you with a seamless Banking for Life experience and will remain available to offer assistance if needed to customers impacted by this pandemic. In the event that you should need assistance as a result of hardships resulting from the coronavirus, please call us at 1-800-837-2265 (7 a.m. – 7 p.m. ET Monday – Friday; 9 a.m. – 1 p.m. ET, Saturday).